

## TEAP III TERSP Standard Assessment

### Summary

TERSP company assessed:	GFL Environmental Services inc.		Website:	www.gflenv.com	
TERSP location address:	1075 Armand-Bombardier Terrebonne, QC J6Y1S9		Regional coverage from this location:	Quebec and Eastern Ontario	
Location Leader	Name & position:	Antoine Robichaud, Emergency Response Supervisor	Email:	antoine.robichaud@gflenv.com	Cell: 514-707-6386
Alternate Contact	Name & position:	Nicolas Hervieux Emergency Response Supervisor	Email:	nhervieux@gflenv.com	Cell: 438-922-2931
24-Activation Number	Number:	1 (888) 922-3330	Contact Position:	Emergency response supervisor	
Submission completed by	Date:	2023-11-01	Name:	Jean Lacriox	

Date assessed:	2023-12-08	
Assessors (name, title, company):	Assessment Team Leader: Lee Hamilton, ERCO Worldwide Assessment Team Member: Benoit Caron, ECRC-SIMEC Assessment Team Member: JP Couture, RAC	
TERSP Representatives: (name, title)	Antoine Robichaud, Emergency Response Supervisor	
Opportunities for improvement:	Corrective action tracking and follow-up. (Part 2.8c & Part 4.2 3c) Add revision date on equipment resource services contact list. (Part 3.1.2)	
Best practices for sharing:	Training matrix database with links to certificates and reminders as expiration approaches. The system is in progress.	
Recommendation for registration:	Approved by TEAP III Editorial Board:	2024-02-14
	Next location assessment due:	2025-12

**Commented [TEAP1]:** TERSP: This must include a street address

**Commented [TEAP2]:** TERSP: Within 6 hour travel time by road averaging 65 km/h.

**Commented [TEAP3]:** This person maybe senior to the Location Leader or a response team leader

**Commented [TEAP4]:** TERSP: Title used by the person (e.g. On Call Team Leader, On Call Manager)

**Commented [TEAP5]:** TERSP: The Location Leader is responsible for all information submitted

**Commented [TEAP6]:** Assessor: Must be supported by an Observation or Verbal Confirmation

## TEAP III TERSP Standard Assessment

Capability Chart							
TDG Class	Mode of Transport			Means of Containment	Stabilization <sup>1</sup>	Mitigation <sup>2</sup>	Remarks and Examples
	M	RR	R		(X, S, O, SO)	(X, S, O, SO)	
1	X	X	X	T/T, SC, LC, IM	X, S	X, S	Contract with Mine EOD LLC; ERAP coverage for various Class 1 products See Part 3.1 Q3a
2.1	X	X	X	T/T, T/C, c, IM	X	X	Transfer / flaring of LPG
2.2	X	X	X	T/T, T/C, c, IM	X	X	Transfer / capping kits – e.g.: N2 and Ar
2.3	X	X	X	T/T, T/C, c, IM	X	X	Transfer, absorption & flare – E.g.: Anhydrous Ammonia
3	X	X	X	T/T, T/C, SC, LC, IM	X	X	Transfer – e.g.: Crude Oil, Diesel, Gasoline
4.1	X	X	X	T/T, T/C, SC, LC, IM	X	X	Securing / Transfer – e.g.: Molten Sulphur, Magnesium
4.2	X	X	X	T/T, T/C, SC, LC, IM	X	X	Securing spill of Sodium Dithionite
4.3	X	X	X	T/T, T/C, SC, LC, IM	X	X	Transfer – e.g. CaC2
5.1	X	X	X	T/T, T/C, SC, LC, IM	X	X	Stabilization, Transfer – Hydrogen Peroxide
5.2	X	X	X	T/T, T/C, SC, LC, IM	X	X	Transfer – e.g.: Organic Peroxide Type A, UN3113, UN3114, UN3102
6.1	X	X	X	T/T, T/C, SC, LC, IM	X	X	Railcar Transfer – e.g.: Molten Phenol
6.2	X	X	X	SC	X	X	On site decontamination & waste disposal – e.g.: Biomedical Residues, “Covid-19”, Drug house, ...
7	X	X	X	T/T, SC, LC, IM	X,S	X,S	Site / container monitoring, overpacking, sub-contract Radio- Protection. UN2977, UN2978, UN2912, See Part 3.1 Q3a
8	X	X	X	T/T, T/C, LC, c, IM	X	X	Transfer / Neutralization / Securing. Sulphuric Acid, sodium hydroxide
9	X	X	X	T/T, T/C, LC, c, IM	X	X	Transfer / Securing – e.g.: Environmentally Hazardous Substances, Liquid / Solid, N.O.S.
Other	X	X	X	T/T, T/C, LC, c, IM	X	X	Transfer / Securing – e.g.: surfactants, resins, pigment dyes, food products.

**Commented [TEAP7]:** TERSP: The possible abbreviations are: T/T = tank truck; T/C = tank car; c = cylinders, all sizes; SC = small means of containment < 450 litres; LC = large means of containment > 450 litres; IM = intermodal

**Commented [TEAP8]:** TERSP: Provide examples by shipping name or UN number

## TEAP III TERSP Standard Assessment

**LEGEND:**

**M - Marine; RR - Railway; R - Road; X - Performs operation in house; S - Sub-contracted; O - Resources from outside area of coverage; SO -Sub-contracted resources from outside area of coverage.**

**1. Stabilization** includes operational activities directed towards ensuring the incident will not escalate by being able to detect, assess, stop and contain chemical leaks or spills (or potentials thereof) caused by a transportation incident involving dangerous or other goods.

**2. Mitigation** includes operational activities directed towards assessment and initial product recovery by means of product displacement. Product displacement includes, but is not limited to, neutralization, de-activation, repackaging or over packing, flaring or depressurization.

**TEAP III TERSP Standard Assessment**  
**Status of Verbal Confirmation since last assessment**

Date of last Assessment: **2021-12-07**

Question Number (Part and Number)	Verbal Confirmation Remarks (copy from assessment)	Status of Activities (e.g. no activity, in progress, 50% complete, system developed & implemented)	Assessor Remarks
Part 2 Q 6	verbal confirmation: - Ensure debrief activities are utilized in the Incident Report form - clearly define action items, due date & responsibility	Complete. We carry out a post mortem when we return from an ER call when it requires it to see the positive points and those to be improved.	Viewed Debrief Form with positive points and items to improve. Dated 2020-10.
Part 2 Q8b	Verbal confirmation: clearly identify action items & due date	Complete. We now perform this task.	Viewed Debrief Form with positive points and items to improve. Dated 2020-10.
Part 2 Q8c	Verbal confirmation: activities need to be part of a documented program	Complete. Corrective action are now in an electronic calendar.	Viewed Debrief Form with positive points and items to improve. Dated 2020-10.
Part 4.1 Q1	Verbal confirmation: identify all specific DG training (e.g. Class 2.1, 2.2, 3,...8)	Complete. Updated Training Matrix.	Viewed training matrix.
Part 4.1 Q2	Verbal confirmation: identify all specialty training (e.g. chlorine, anhydrous ammonia)	Complete. Updated Training Matrix	Viewed training matrix. Specialty training captured in Training Matrix with dates.
Part 4.2 Q3C	Verbal confirmation: activities need to be part of a documented program	Complete. Corrective action are now in an electronic calendar with pop up reminder.	Viewed electronic calendar
4.3 Q1	Verbal confirmation: schedule all equipment inspection / testing using calendar function in 2022	Complete. Sharable electronic calendar.	Viewed shareable calendar

**Commented [TEAP9]:** Assessor: review documentation to confirm status of implementation

## TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

### Part 1 – Management

1	Is there a statement of the TERSP's commitment addressing health, safety, and environment?	X		GFL Env. Inc. Policy, Code of Conduct and Health, and Safety policies. Refer to Standard Operating Guidelines (SOG), reviewed 2020-08.	X		Viewed Health and Safety Policy 2023. Signed 2023-01-01 by CEO & President P. Dovigi
2	Has responsibility for the management and updating of the <i>TEAP III TERSP Standard Assessment (Capability Chart, TERSP comment and Emergency Response or Exercise Table)</i> been assigned and documented?	X		The responsibility is the Location leaders.	X		Viewed Job Description for Emergency Response Operations Manager. Dated 2023-12-07.
3	Has the <i>TEAP III TERSP Standard Annual Update</i> been completed and submitted?	X		Last update and submittal dated as 2022-12-12	X		Viewed on TEAP III website. 2023-12-08.
4	Have you identified all legal requirements pertaining to your transportation emergency response business? For example: TDG, WHMIS, CSA, manufacturers' recommendations	X		GFL Env. Inc. meets and exceeds all Legal Requirements associated with the running of its business	X		Viewed Training Matrix records with expiration intervals included.  Awaiting Flex Management implementation. Currently use Workhub.
5	Minimum insurance requirements:						
5a	Is the company in good standing with relevant federal, provincial, territorial workers' compensation authority?	X		Current Letter of Clearance available	X		Viewed WSIB/CNESST. Dated 2023-05-19.

**Commented [TEAP10]:** TERSP: Provide proof of a full and positive statement of commitment to addressing issues of health, safety, and the environment.  
Assessor: View policy statement and note date of issue and if signature is current

**Commented [TEAP11]:** TERSP: The individual with responsibility to manage and update the *TEAP III TERSP Standard Assessment* must be identified and available.  
Assessor: View, note the document title.

**Commented [TEAP12]:** TERSP: Complete the *TEAP III TERSP Standard Annual Update* (Capability Chart, Emergency Response and Exercise Table, Change of Resources and Status of Verbal Confirmation) and submit annually during non-assessment year to TEAP III.  
Assessor: Review the *TEAP III TERSP Standard Annual Update* and note the date?

**Commented [TEAP13]:** TERSP: Legal requirements means: TDG and referenced requirements under CSA (e.g. pressure hose test), CGSB (e.g. tank standards and certification) and so on; WHMIS; federal and provincial workplace labour codes; and commercial vehicle standards under National Safety Code or equivalent such as CVOR, SAAQ, etc., as well as equipment manufacturer's test and maintenance requirements.  
Assessor: View, note document titles that support legal compliances.

**Commented [TEAP14]:** TERSP: Obtain current certificate from relevant workers compensation authorities (not to exceed 12 months).  
Assessor: View certificate and record date (check for expiration date).

### TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	
5b Public Liability and Property Damage, \$5 million?	X		GFL Env. Inc. holds \$5 M +	X		Viewed insurance Certificate NFP Canada Corp. Issued 2022-05-31
5c Environmental, \$5 million?	X		GFL Env. Inc. holds \$5 M +	X		Viewed insurance Certificate NFP Canada Corp. Issued 2022-05-31
6 Is there a management system in place to notify affected clients of any change in capability and/or capacity?	X		Client notification is completed by S. Picininni business development manager delegated to whom it concerns, if required	X		Viewed SOG for client notification system. Page 127 dated 2023-08

**Commented [TEAP15]:** TERSP: Have copy of policy available - Certificate of Insurance  
Assessor: View certificate(s) and record date(s).

**Commented [TEAP16]:** TERSP: Have copy of policy available - Certificate of Insurance  
Assessor: Verify certificate(s) and record date(s).

**Commented [TEAP17]:** TERSP: Provide copies of submissions to affected clients prior to changes significant enough that capability and/or capacity to execute the planned response is questionable. For example, changes to: *Capability Chart*, management, activation telephone number, geographic coverage, essential or speciality or unique equipment, number of registered responders, written agreements with other TERSPs...  
Assessor: If applicable, view and note date(s) of submission(s).

## TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

### Part 2 – Activation and Response

1	Is there a 24-hour emergency response activation telephone number?	X		As outlined in the S.O.G. i.e. 1 (888) 922-3330	X		Tested 2023-12-14 at 10:45 AM. GFL call center answered.  Questions Asked: name, location, type of incident, company, contact #.  At 10:47 AM connected to local ER Team Lead A. Robichaud.
2	Is there a documented activation protocol (flowchart or other) for coordinators and response personnel in the event of an emergency?	X		Outlined in the S.O.G. Activation Flowchart	X		Viewed Response Activation SOG. Dated 2023-08 page 7.
3	Does the TERSP use a form to record incident information?	X		Outlined in the S.O.G. (latest version)	X		Viewed Activation Report Form BU704. Viewed example dated 2023-11-28.
4	Which methods are used to access a current SDS on a 24-hour basis:						
4a	Internal (paper or electronic)?	X		SDS are obtained mostly online at the time of emergency call after incident	X		Viewed Client email with attached SDS. Email sent 2023-12-06.
4b	CANUTEC?	X		Unusually, and obtained online as well, if applicable	X		Viewed email with CANUTEC dated 2023-11-01.
4c	Shipper/manufacturer?	X		Specific information by e-mail	X		Viewed Client email with attached SDS. Email sent 2023-12-06.

**Commented [TEAP18]:** TERSP: State if there is a primary activation telephone number.  
Assessor: Assessor will run a check on primary activation telephone number without prior warning. Assessor will record time of activation call and time of call back.

**Commented [TEAP19]:** TERSP: Document alerting process to activate response, ensure this is communicated to clients.  
Assessor: View protocol (may include a call down list, flowchart, contact list), note title and date.

**Commented [TEAP20]:** TERSP: Provide a copy of the basic form or checklist used to record details of each call received.  
Assessor: View, note document title and last revision dates.

**Commented [TEAP21]:** TERSP: You must have the ability to readily obtain a current SDS for a material identified on your *Capability Chart*.  
Assessor: View current SDS selected from the *Remarks and Examples* column of the *Capability Chart*. Note method(s) demonstrated.

### TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment	
	Yes	No		Yes	No		
4d	Internet (state method and web sites)?	X		When other options are not available Web site (e.g. CNESST or APSAM)	-	-	
4e	Other (state method)?	X		Databases, NIOSH, WISER, ICSC, ERG, REACT, ALOHA, ADIOS.	-	-	
5	Are there Standard Operating Guidelines for dealing with response to all products/classes/means of containment identified in the Capability Chart?	X		Specific response plans exist for ERAP products and response guidelines for non ERAP-able exist by Class and means of containment. S.O.G.s are used both for Training and Field Work purposes	X		Viewed SOG for Spill Response. Dated 2023-08. Pages 42-45.
6	Are response activities for incidents documented?	X		Activation Form, Incident Report, and associated documents are provided to clients including photos, analytics, pertinent information	X		Viewed incident report form dated 2023-11-01. Included all pertinent information.
7	What is the target mobilization time from receiving an initial activation call to rolling with response team and equipment for incidents requiring immediate response:						
7a	During regular business hours?	30 to 60 minutes		08:00 to 16:00 - 15 to 30 minutes for RTL depending on the nature off the spill, and 30 to 60 minutes for RTM	X		Viewed Incident Report documentation from 2023-11-01. Call received 8:50 AM with departure time of 9:00 AM. On scene 10:00 AM. 11 team members involved.
7b	Outside regular business hours?	60 to 120 minutes		30 to 60 minutes for RTL, and 60 to 120 minutes for the RTM.	X		Viewed Incident Report documentation from 2023-07-31. Call received @ 6:25 PM

**Commented [TEAP22]:** TERSP: SOGs include pre-trip checklist, site safety plan, situation analysis, reconnaissance, damage assessment, static electricity control, transfer of pressure and low pressure commodities, flaring, disposal, decontamination, etc. List sources (e.g. ERG, AAR Guide, WISER, Disciplined Approach.)  
Assessor: View, note titles of SOG's.

**Commented [TEAP23]:** TERSP: Provide copies of incident(s) document(s) for TEAP III participants, include registered Team Leaders and team members.  
Assessor: Review, note registered Team Leader(s) and team member(s), use of activation call report, response report, work order, job reports, photographs...

**Commented [TEAP24]:** TERSP: Identify regular hours of business (e.g. 09h00 to 17h00)  
Assessor: View, note date(s), time(s) to scene(s) and size of team(s) minimum of 2 persons deployed.

**Commented [TEAP25]:** TERSP: Identify outside regular hours of business (e.g. after 1700 hours)  
Assessor: View, note date(s), time(s) to scene(s) and size of team(s) minimum of 2 persons deployed.



### TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	
						with departure 7:30 PM and on site 8:15 PM. 2 team members.
<b>8</b>	<b>Evaluation and debrief of responses:</b>					
<b>8a</b>	How do you choose which responses to debrief and document?		All responses are debriefed and documented as to ensure complete review of Action Plan, efficiency and reliability in line with Continuous Improvement Goals (CIG).	X		SOG states which responses will be debriefed. Viewed SOG dated 2023-08. Page 123.
<b>8b</b>	Does the debrief identify gaps and corrective actions?		Debrief and corrective actions are part of GFL Env. Inc. S.O.G. and are completed during/after incidents. Clients are involved when required.	X		Internal Incident Debrief form is part of SOG. Corrective actions included. Viewed incident report dated 2023-07-19.
<b>8c</b>	Describe how corrective actions are tracked to completion.		Corrective actions are tasked diligently to the appropriate individual with due date reminder for completion and the responsible Manager follows up as to ensure implementation	X		Corrective actions are tracked by the individual responsible for implementation via email or notes. Location Leader will follow up on the status of Corrective Action Log. Viewed incident with Corrective Actions assigned 2023-04-06.
<b>9</b>	If you are listed in an ERAP, do you have a copy of the ERAP?		ERAPs are accessible / available to RTL through GFL Env. Inc. Public directory under P:\ 11 PIUs.	X		Viewed ERAP for client in National ERAP Database. Dated 2023-10-18
<b>10</b>	How are ERAP updates obtained / provided and tracked requests?		Annual written communication for coverage updates (e.g.: CCF, Contract Retainer).	X		Viewed SOG identifying Notification Systems to clients. Page 127, dated 2023-08.

**Commented [TEAP26]:** TERSP: Describe criteria (e.g. Client request, injury, duration, ERAP).  
Assessor: If applicable, view and note dates.

**Commented [TEAP27]:** TERSP: Provide debrief records of corrective actions required and taken.  
Assessor: Review / examine and note corrective action(s) identified and assigned.

**Commented [TEAP28]:** TERSP: Provide documentation.  
Assessor: Review / examine and note process (item, assignment, due date, status)

**Commented [TEAP29]:** TERSP: If you do not have a copy of the approved ERAP, is there a document provided by the ERAP holder that identifies your expected capability. If does not apply, indicate NA.  
Assessor: If applicable, view document(s) noting title and date(s)

### TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

#### Part 3.1 – Resources: Contact list, third party resources and mutual aid

1	Are current <b>contact lists</b> available for:					
1a	Response coordinators?	X		Contact lists are maintained in GFL Env. Inc. S.O.G., and are reviewed occasionally and updated when required.	X	Viewed GFL company phone list including work phone numbers, e-mail, and personal phone numbers dated 2023-11-21.
1b	Team Leaders and team members?	X		Contact lists are maintained in GFL Env. Inc. S.O.G. and are reviewed occasionally and updated when required.	X	Viewed GFL company phone list including work phone numbers, e-mail, and personal phone numbers dated 2023-11-21. Team members and team leaders are included.
1c	Clients?	X		Contact list are maintained into ERAP documentation and mobiles library	X	Viewed GFL client list in ERAP database. Dated 2022-06-22. List includes contact info for individuals.
1d	Government agencies?	X		Contact list are maintained into GFL Env. Inc. S.O.G.	X	Viewed contact list on Team Lead cell phone. Includes all federal and provincial contacts.
2	Has a list of equipment resource services (e.g. vacuum trucks, heavy moving equipment) in TERSP response area been developed?	X		Equipment available through GFL Env. network and third parties is available upon request.	X	Viewed phone list inside response truck. Revision date not on list.
3a	Describe any <b>personnel or unique equipment</b> outsourced?	X		Class 1: EOD LLC Class 7: Radio-Protection – RSO GHD	X	Viewed contract. Dated 2023-01-31.

**Commented [TEAP30]:** TERSP: Provide copies of contact lists that include access telephone numbers (including consideration of off-hours, weekends and vacations); designates should also be listed. List must be dated. Describe the system in place to ensure that the contact lists are maintained current.  
Assessor: View, note last revision date and document title and location.

**Commented [TEAP31]:** TERSP: Provide list of equipment resource support services.  
Assessor: View, note last revision date.

**Commented [TEAP32]:** TERSP: Provide a list of personnel or unique equipment for materials not listed in the *TEAP III TERSP Standard Essential and Specialty Equipment List*. For example, do you outsource for 150 lb cylinder coffin?  
Assessor: View, note last revision date.

### TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	
			for air monitoring as required			
3b	If yes, does a written agreement exist:	X	Written agreements are available upon request.	X		Viewed contract. Dated 2023-01-31.
4	Are written agreements established with other TERSPs for:					
4a	Coverage in your region?	X	Only for Class 1 & 7	X		Viewed contract. Dated 2023-01-31.
4b	Coverage outside your region?	X	GFL Environmental Inc. network; RST Industries, NUCOR;	X		Viewed agreement. Dated 2018-11-19.
4c	You to support them in your region?	X	GHD; Quantum Murray Env.	X		Viewed agreement. Dated 2018-11-19.
5	Are these other TERSPs registered with TEAP III for:					
5a	Coverage in your region?	X	GFL locations	-	-	
5b	Coverage outside your region?	X	GFL Environmental Inc. network; RST Industries, NUCOR	X		Viewed GFL-Nucor-SRS mutual aid agreement dated 2021-09-21.
5c	You to support them in your region?	X	RST Industries; Quantum Murray Env.	X		Viewed GFL-Nucor-SRS mutual aid agreement dated 2021-09-21.

**Commented [TEAP33]:** TERSP: If yes, provide the access protocol and agreement.  
Assessor: View, note agreement date.

**Commented [TEAP34]:** TERSP: Agreement should specify DG, MOC and response activity (e.g. transfer)  
Assessor: Review or view noting date and any relevant details.

### TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

#### Part 3.2 – Resources, Equipment and Materials

<b>1</b>	<b>Is there equipment for communications between:</b>					
<b>1a</b>	The Home Coordinator and the incident scene?	<b>X</b>		Mobile; Land-Lines; Computers	<b>X</b>	Viewed cell phones, laptops.
<b>1b</b>	Personnel at the incident scene?	<b>X</b>		Mobile; Mobile (Class 1, Div. 1); Satellite; Two-ways radios.	<b>X</b>	Viewed cell phones, laptops, satellite phones, radios.
<b>2</b>	<b>Does the company meet the requirements of the <i>TEAP III TERSP Standard Essential and Specialty Equipment List</i> for:</b>					
<b>2a</b>	Essential Equipment items at the location?	<b>X</b>		GFL Env. Inc. Meets the standard essential equipment list.	<b>X</b>	Viewed essential equipment at location.
<b>2b</b>	Specialty Equipment items at the location?	<b>X</b>		GFL Env. Inc. Meets many of the requirements held on the specialized equipment list. LNG; LPG; Sulfur Dioxide; Chlorine; Magnetic Patches; "Diphoterine" Shower	<b>X</b>	Viewed specialty equipment at location.
<b>3</b>	Are programs in place for ensuring equipment meets applicable Canadian certification and registration requirements?	<b>X</b>		Canadian certification and registration requirements surveillance through GFL network	<b>X</b>	Viewed hose inspection database. Viewed record for hose #02-01. Date tested 2023-10-23. Certificate verified with same date and hose number.

**Commented [TEAP35]:** TERSP: Identify equipment and quantities available. Consider cell phones, satellite phones, intrinsically safe radios, portable radios...  
Assessor: View, describe equipment and quantity viewed.

**Commented [TEAP36]:** TERSP: All *Essential Equipment* must be at the location.  
Assessor: View, note that all *Essential Equipment* is at the location.

**Commented [TEAP37]:** TERSP: All claimed *Specialty Equipment* must be at the location.  
Assessor: View, note that all claimed *Specialty Equipment* is at the location.

**Commented [TEAP38]:** TERSP: Examples are CSA; Transport Canada; provincial transportation, and so on. Provide records of approvals.  
Assessor: View, note items and associated approval records and dates.

## TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

### Part 3.3 – Resources, Personnel

<b>1</b>	<b>How many response personnel are trained to the <i>TEAP III TERSP Standard Training Matrix</i>:</b>					
<b>1a</b>	TEAP III registered Team Leaders?	<b>2</b>	A. Robichaud N. Hervieux	<b>X</b>		Viewed record for A. Robichaud: NFPA 1072 2021-12-09 TDG exp. 2025-01-04 ICS200 2021-05-04 Viewed record for N. Hervieux: NFPA 1072 2022-04-20 TDG exp. 2025-05-23 WHMIS exp. 2025-03-09
<b>1b</b>	TEAP III registered team members?	<b>4</b>	A. Lamoureux J. Allen A. Gagnon S. Héroux	<b>X</b>		Viewed records for J. Allen: ICS 200 2021-05-21 eRailSafe 2022-01-12 Viewed records for A. Gagnon: NFPA 1072 2023-12-01 TDG exp. 2026-08-25
<b>1c</b>	Other Team Leaders?	<b>0</b>		-	-	

**Commented [TEAP39]:** TERSP: A TEAP III registered Team Leader must be current on all requirements in the *TEAP III TERSP Standard Training Matrix*. Registered responders can be for only a single location and company. List all names (e.g. L. Laferriere). Assessor: Review minimum of 2 individual records for compliance with *TEAP III TERSP Standard Training Matrix*, note names as initial of first name and full last name (e.g. L. Laferriere).

**Commented [TEAP40]:** TERSP: A TEAP III registered team member must be current on all requirements in the *TEAP III TERSP Standard Training Matrix*. Registered responders can be for only a single location and company. List all names (e.g. L. Laferriere). Assessor: Review minimum of 2 individual records for compliance with *TEAP III TERSP Standard Training Matrix*, note names as initial of first name and full last name (e.g. L. Laferriere).

**Commented [TEAP41]:** TERSP: These individuals do not meet the TEAP III TERSP Standard Training matrix or based in another location. Assessor: Do not review training records for these individuals.

### TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	
1d Other team members?	2		J. Tessier T. Duval	-	-	
2 Is there a fit for duty program?	X		Medical monitoring completed for Level A and B entries. Return to Work Program is in place.	X		Viewed Fit for Duty Procedure, GFL document #GFL-LE-EHS-A014 dated 2023-01-01.
3 Is there post-incident stress management program?	X		Medical monitoring completed for Level A and B entries. Return to Work Program is in place.	X		Viewed Mental Wellness Procedure including EAP section 13.6, GFL Document #GFL-LE-EHS-A013 date 2023-01-01. Signed 2023-01-13.

**Commented [TEAP42]:** TERSP: These individuals do not meet the TEAP III TERSP Standard Training matrix or based in another location.  
Assessor: Do not review training records for these individuals

**Commented [TEAP43]:** TERSP: Describe the elements of your fit for duty program and frequency of re-assessments.  
Assessor: View program documentation, note document titles.

**Commented [TEAP44]:** TERSP: Describe the elements of your post-incident stress management program.  
Assessor: View program documentation, note document titles.

### TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

#### Part 4.1 – Preparedness, Training

1	Is the training program established in accordance with the <i>TEAP III TERSP Standard Training Matrix</i> ?	X		The Training Matrix is customized for GFL Env. Inc. It meets the requirements. Additional training includes CSE / Rescue; UN Containers / Products Infos; Air Monitoring.	X		Viewed training matrix with TERSP Standard training items identified by personnel. Last review date of matrix not included. All specific course expiration intervals are included.
2	Is training conducted using specialty equipment?	X		Training is given for all specialty and unique equipment. When required, SOG's outline the use and maintenance of this equipment.	X		Viewed training exercise for Midland Kit. Dated 2023-01-16.  A. Robichaud  N. Hervieux  J. Allen
3	Is the training content documented for each module?	X		A training summary outlines the content, objectives, tests and job performance evaluations are completed for each training module	X		Reviewed training contents for Hazmat 1072 internal course including modules for Understanding Behaviors & Personal Protective Equipment adapted from IFSTA Manual. Viewed certificate for A. Lamoureux 2022-04-20.  Viewed CHLOREP training certificate dated 2023-05-06 for A. Robichaud.  Viewed Tank Car Specialist N. Hervieux 2023-10-06

**Commented [TEAP45]:** TERSP: Describe your training program and how it exceeds the *TEAP III TERSP Standard Training Matrix*. Assessor: Review TERSP's training matrix for enhancements (e.g. C Kit training, inhibitor injection, flaring...)

**Commented [TEAP46]:** TERSP: Provide evidence of training on specialty equipment (e.g. SOG, PPE, detection equipment). **If applicable, chlorine and related subjects are part of the training matrix.** Assessor: Review two records, note subject areas (e.g. application of C Kit while wearing a Level A suit, simulated corrosive liquid tank truck transfer, LPG flaring). **If applicable, review for chlorine and note.**

**Commented [TEAP47]:** TERSP: Provide documentation of training modules (objectives, course content, required resources, competency). Proof via external training certificates must be accompanied by course content. Assessor: Review two internal training modules, note titles and list contents; review two external training certificates, note titles and source (e.g. RAC, AAR, Honeywell).

### TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment	
	Yes	No		Yes	No		
4	Are training records maintained for Team Leaders and team members for a minimum of three years?	X		Training records are maintained in resources file for Team Leaders and Team Members	X		Viewed training records with dates and paper copies on file. GFL Flex database to be implemented in the near future.
5	If you respond to railway mode:						
5a	Is a railway dangerous goods response training course part of your training matrix?	X		It's part of GFL Env. Inc. training matrix through ERAC and eRailSafe	X		eRailSafe is included in Training Matrix.
5b	If yes, which TEAP III registered Team Leaders and team members have attended training?			All TEAP III registered GFL Env. Inc. RTLs and RTMs have attended the trainings through ERAC and eRailSafe	X		All Team Leaders & Members are all certified in eRailSafe.  Viewed ERAC certificates for A. Robichaud & N. Hervieux  Dated 2023-09-26  Viewed eRailSafe for A. Robichaud 2022-0630

**Commented [TEAP48]:** TERSP: Provide evidence of railway ER training (e.g. RAC, ERTC, JIBC, CN, CP Rail).  
Assessor: Review, note titles and source.

**Commented [TEAP49]:** TERSP: List names of those who have attended training.  
Assessor: Review two records; note names, course titles and source (e.g. L. Laferriere, Tank Car Specialist, ERTC).



## TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

### Part 4.2 – Preparedness, Exercises

1	Have Team Leaders demonstrated competency for each SOG through training or equivalency granted for a response?	X		Team Leaders demonstrated competency for each SOG through training and equivalency granted for a response, if applicable	X		Viewed training matrix with TERSP Standard training items.  Viewed record for A. Robichaud: ICS200 2021-05-04
2	Are exercise activities documented?	X		There are non-ERAC exercises completed through ERAPs	X		Viewed training exercise for Midland Kit. Dated 2023-01-16.  A. Robichaud  N. Hervieux  J. Allen
3	Evaluation and debrief of exercises:						
3a	How do you choose which exercises to debrief?			All exercises into which GFL Env. Inc. is involved, is documented and debriefed	X		SOG states which exercises will be debriefed. Viewed SOG dated 2023-08. Page 123.
3b	Does the debrief identify gaps and corrective actions?	X		Debrief identifies gaps and corrective actions, if applicable	X		Internal Incident Debrief form is part of SOG. Corrective actions included.
3c	Describe how corrective actions are tracked to completion.			Corrective/Preventive Actions are addressed and implemented immediately or as soon as possible upon observation	X		Corrective actions are tracked by the individual responsible for implementation via email or notes. Location Leader will follow up on the status of

**Commented [TEAP50]:** TERSP: Team Leaders should be current in all applicable SOGs (e.g. Disciplined Approach, Safe Work Guidelines; bulk liquid transfer, flaring). Each equivalency for response granted must be noted in the individual's training file  
Assessor: Review that Team Leaders are current on applicable SOGs, note names of those vetted.

**Commented [TEAP51]:** TERSP: Provide copies of exercise document(s), include names of registered Team Leaders and team members, means of containment, material, hands on activity.  
Assessor: Review, note elements (e.g. MOC, activity performed, participants).

**Commented [TEAP52]:** TERSP: Describe criteria (e.g. Client request, injury, duration, ERAP).  
Assessor: If applicable, view and note dates.

**Commented [TEAP53]:** TERSP: Provide debrief records of corrective actions required and taken.  
Assessor: Review /examine and note corrective action(s) identified and assigned.

**Commented [TEAP54]:** TERSP: Provide documentation.  
Assessor: Review / examine and note process (item, assignment, due date, status).

### TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	
						<a href="#">Corrective Action Log.</a>

### TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

#### Part 4.3 – Equipment Maintenance

1	Is a program established for equipment inspection, maintenance and testing?	X		Equipment testing is documented on an Excel spreadsheet for each time of equipment (Pumps, SCBA, Hoses, etc)	X		Viewed Maintenance & Inspection Log for pumps, generators, compressors. Spreadsheet outlines equipment numbers, test dates, testing frequency.
2	Are records kept of inspection, testing and maintenance for at least three years for:						
2a	TEAP III TERSP Essential and Specialty Equipment List, where applicable?	X		Records of inspection, testing and maintenance are kept for at least three years.	X		Viewed hose test certificate for hose #201 dated 2023-06-12.  View level A suit inspection log for suit #181358 dated 2022-08-09.
2b	Transportation equipment?	X		Records of inspection, testing and maintenance are kept for at least three years.	X		Transport Quebec Inspections  Viewed Unit 16-106 Issued 2022-12 Due 2023-12  Viewed Unit 15-105 Issued 2023-09 Due 2024-09

**Commented [TEAP55]:** TERSP: Show evidence of an equipment testing and maintenance program that is in compliance with manufacturer recommendations or regulatory requirements. If applicable, what is the assurance program for the inventory of the chlorine kits.  
Assessor: View program, note elements (e.g. equipment listing, inspection detail, frequency, e-system or paper-based).

**Commented [TEAP56]:** TERSP: Maintain test, inspection and maintenance records that are relevant to materials on the *TEAP III TERSP Standard Essential and Specialty Equipment List*; (e.g. SCBA, Level A suits, transfer hoses, power generators, pumps, instrumentation, gas detector and calibration, gaskets).  
Assessor: Review / examine 2 records, note items and frequencies (e.g. suit tests, hose test, generator inspection/test, gas detectors).  
Review / examine records for chlorine kits including viton gasket service date (within 4 years) if applicable and note.

**Commented [TEAP57]:** TERSP: Maintain test, inspection and maintenance records for vehicles.  
Assessor: View, note motor vehicle safety certificates on or in vehicles, by identification number.

### TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

#### Part 5 – Hazardous Waste and Hazardous Recyclable Materials

<b>1</b>	<b>Does the TERSP have a permit or certificate to:</b>					
<b>1a</b>	Transport hazardous waste and/or hazardous recyclable materials?	<b>X</b>		Owner and Operator of Heavy Vehicles - GFL Env. Inc. NIR: R-139015-3 (Ref.: Commission des Transports Québec)	<b>X</b>	Viewed certificate #7610-06-01-01723-11  No expiry date.
<b>1b</b>	Receive to dispose or recycle hazardous waste and/or hazardous recyclable materials?		<b>X</b>		--	--
<b>2</b>	Are any of the above performed by a sub-contractor?	<b>X</b>		Other GFL Location in Quebec	<b>X</b>	Confirmed with Team Lead of other GFL locations in Quebec.

**Commented [TEAP58]:** TERSP: Provide permit/certificate that identifies the class of hazardous waste and/or hazardous recyclable materials.  
Assessor: View, note permit/certificate number and expiry date (where applicable).

**Commented [TEAP59]:** TERSP: Provide permit/certificate that identifies the class of hazardous waste and/or hazardous recyclable materials.  
Assessor: View, note permit/certificate number and expiry date (where applicable).

**Commented [TEAP60]:** TERSP: Provide permit/certificate that identifies the class of hazardous waste and/or hazardous recyclable materials for sub-contractor(s).  
Assessor: View, note permit/certificate number(s) and expiry date (where applicable).

## TEAP III TERSP Standard Assessment

### Part 6 – Community Involvement and Sustainability (optional and not part of TERSP Assessment)

		Yes	No	TERSP Comment
1	Who at this location has attended <b>TEAP III Transportation Emergency Response Service Provider Standard</b> training?			<b>A. Robichaud, N. Hervieux, A. Lamoureux for TEAP III dated: 2023-10-23</b>
2a	Do you participate in TRANSCAER® outreach events?		X	
2b	If yes, how? Provide list of dates and activities for the past two years.			
3a	Do you belong and participate in a trade association such as CERCA, CIAC, RDC, RAC and/or other (describe other)?	X		<b>CERCA 2022, GM RAC 2022 for 2 HM RDC 2023, at Terrebonne</b>
3b	If yes, describe your involvement.			<b>GFL Env. Inc. is acting as one Stake Holder; and RDC Emergency Response Sub-Committee</b>
4a	Do you belong or contribute to a local community enhancement program?	X		
4b	If yes, describe your involvement. <b>NOTE: Do not include donations to local hockey team-sweater purchase fund or the like.</b>			<b>Work with Police Dept, Fire-Fighters, other First Responders, towing company</b>

**Commented [TEAP61]:** TERSP: This is an optional part which you are free to complete or leave blank. There will be no assessment provided for this section.  
Assessor: Do not check or question any information provided here.

**Commented [TEAP62]:** TERSP: Identify by name (e.g. L. Laferriere) those who have attended.

**TEAP III TERSP Standard Assessment**

5a	Do you have an environmental management system in place such as ISO 14001?		X	
5b	If yes, describe.			
6a	Do you have a “green initiative” in place?	X		
6b	<p>If so, describe.</p> <p>Examples are vehicle emissions reduction, idling program, office paper recycling, controlling ER activity emissions such as dry connects, purge techniques, controlling run off...</p>	<p><b>GFL Env. Inc. favours reducing residual material generated during response at all times. We succeed doing so by optimizing efficiency of ER processes, when applicable.</b></p>		

## TEAP III TERSP Standard Assessment

### TERSP Emergency Response or Exercise Table (previous 12 months only) \*MINIMUM OF 4 EVENTS including at least 1 EXERCISE

Material		Response		Exercise		Assessor Comment
TDG Class	Shipping Name and UN Number	Date of last response (yyyy-mm-dd)	Registered Team Leader, last response (J. Doe)	Date (yyyy-mm-dd)	Registered Team Leader(s) (J. Doe)	Documentation viewed?
1						
2.1						
2.2						
2.3	Chlorine UN1017	2023-06-29	A. Robichaud			
	Anhydrous Ammonia UN1005			2023-04-25	A. Robichaud	Viewed certificates for exercise on 2023-04-25.
3	Gasoline UN1203	2023-07-02	A. Robichaud			Viewed activation report & photos for response on 2023-07-02.
	Gasoline UN1203			2023-09-26	A. Robichaud	Transfer simulation.
4.1						
4.2						
4.3						
5.1	Hydrogen peroxide and peroxyacetic acid mixtures, stabilized UN3149	2023-07-19	A. Robichaud			Viewed activation report & photos for response on 2023-07-19.
5.2	Organic Peroxide UN3105	2023-08-16	A. Robichaud			Overpacking + Spill cleanup in 53' close trailer
6.1	Cyanide UN3414	2023-09-13	N. Hervieux			CSE in Tanker for cleaning, disposal, decon.

**Commented [TEAP63]:** TERSP: Activity must be documented hands-on with appropriate PPE. Tabletop does not qualify

**Commented [TEAP65]:** TERSP: Enter previous year data; an actual response that has been documented and debriefed could fulfil the exercise requirement. Remediation work does not qualify. Assessor: Note date and file number of least 3 reports and review one of those for completeness as to the company process.

**Commented [TEAP64]:** TERSP: Identify the means of containment and activities performed during the response or exercise with product or simulated products (e.g. Tank car plugging, drum over pack, tank truck transfer, cylinder capping, flaring/venting).

**Commented [TEAP66]:** TERSP: List all activities related to chlorine. Assessor: Review chlorine and anhydrous HCl activities

### TEAP III TERSP Standard Assessment

#### TERSP Emergency Response or Exercise Table (previous 12 months only)

**\*MINIMUM OF 4 EVENTS including at least 1 EXERCISE**

	UN3414			2023-08-08	N. Hervieux	Review of product, dangers, PPE	
6.2	Cephalorachien liquid UN2814	2023-07-31	A.Robichaud			Overpacking and disposal of damage MOC in transport	
7							
8	Monoethanol amine UN2491	2023-08-08	N.Hervieux			Transfer of 1000l MOC with pump + Spill cleanup	Viewed activation report & photos for response on 2023-08-08.
9							
Other	Motor Oil	2023-04-18	A.Robichaud			T/C to T/C transfer	

**Commented [TEAP67]:** TERSP: List all activities related to NaOH, NaClO, HCl  
Assessor: Review any available documents.